

**5 YEAR EDGE CHIPPING WARRANTY FOR CHURCHILL AND ALCHEMY
GENERAL TERMS AND CODITIONS**

1. This 5 years warranty covers edge chipping only (not breakages) under normal use on Alchemy and Churchill Super Vitrified round and oval plates and bowls, round cups and saucers (excluding all Alchemy Ambience and additional items which can be specified upon request). A list of all products currently covered by this warranty is available upon request. All items covered with this warranty are marked in original Alchemy & Churchill catalogs with blue star in white circle.
2. The warranty is available to the original customer at the location specified on the warranty registration form and will cover the range(s) and item(s) supplied as part of the original order and subsequent replenishment orders as recognised under the terms of this warranty.
3. This warranty applies to relevant products purchased and identified as part of the original invoiced order and subsequent replenishment orders recognised under the terms of the warranty and issued during the warranty period. Replenishment orders will be subject to the terms of the original agreement only warranted for the period of cover remaining.
4. This edge chip warranty applies for 5 years from the date of the original invoiced order, only for customers who registered their purchase on register form within 3 month from the date of original purchase. Your registration should be send to Dajar HoReCa customer services on or your local Dajar HoReCa sales manager. If this registration is not completed, any claims under this warranty will be considered invalid.
5. Any claim pieces must be retained by the customer and returned to Dajar HoReCa for inspection. Information about the claim must be supplied (including codes, quantities, description and photographs) and the venue where the damage occurred should be made available for inspection by Dajar HoReCa or its representative. Contact Dajar customer services or your local Dajar HoReCa sales manager to place a claim under this warranty.
6. Validity of the warranty claim is at the sole discretion of Dajar HoReCa. If in the opinion of Dajar HoReCa this claim is valid, Dajar will forward a replacement within 4-6 weeks at least. Dajar HoReCa will pay the associated carriage/shipping charges.

